

# Spotlight



## FROM THE MANAGER — JESSE SINGERHOUSE

### New Leadership. Same Co-op Commitment.

It is hard for me to comprehend that twenty years ago I began my full-time employment with Dunn Energy Cooperative and this month I will take over as General Manager/CEO. I am humbled by the confidence the Board of Directors has placed in me. I am also thankful for the years of service Jim Hathaway gave our Cooperative. But most of all I am excited to continue to work with the members and employees of this Cooperative to serve the energy needs of our community.

Many things have changed in the twenty years I've been with Dunn Energy. We've grown to over 10,000 electric services, upgraded infrastructure, added more renewable energy, and utilized technology to increase efficiency and communication. All those things are done to improve the service and value our members receive.

As we start the year 2020 and look to the future, change will be a constant thing. I want to assure you that our focus will always be to efficiently provide safe, reliable energy, and superior service to benefit our members and community. That is our mission at Dunn Energy Cooperative. I've enjoyed the last 20 years working on that mission and cannot wait to get started on this next chapter.



## How Do We Contact You?

Every now and again we have to take some electrical services out of power to do maintenance or repairs on our system. When we do this, we send out an automated call informing members of the planned outage so they can plan accordingly. We don't want you to just get started on a birthday cake or loaf of bread and have the power go out!

Every time we do these calls, we have a handful of phone numbers that bounce back as disconnected, changed, or it's for the wrong person altogether.

We list your phone number(s) that we have on file on the bottom third of your electric bill. Please take a moment to verify that the number we have on file is the best number

**KEEP**

**SEND** Please do not staple, tape, or paperclip to check

**Do we have your correct contact information?**

Phone number:

Mobile number: 715-867-5309

Email address: willie.wiredhand@email.com

**PAY YOUR BILL 24/7**

**SMARTHUB:** The FREE online payment system! Access at [dunnenergy.com](http://dunnenergy.com) or download the app on a compatible mobile device.

**BY PHONE:** Call 844-749-3050

To comply with industry standards, payments (other than by check or in person) need to be processed by the member through DEC's Pay-By-Phone system or other online means.

**smart hub**

Willie Wiredhand  
1234 Main St.  
Anywhere, WI 12345

Dunn Energy Cooperative  
P.O. Box 220  
Menomonie, WI 54751-0220

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Statement Date	06/04/2018
Account Number	54321001
Total Amount Due 06/15/2018	\$140.00

530490005892003000014000000014140060420189

for you to get important notifications at. If it is not the correct number, you can make the correction on the stub and just mail it with your monthly statement. Otherwise, you can always call the office at 715-232-6240 to notify us of the change.

If you are a member who uses SmartHub, you can also change your contact information through the app or desktop site.

# Energy Sense Incentive Changes for 2020

With a new year, comes a new rebate budget. Most items that we rebated in 2019 will stay the same for 2020, with only a few notable changes. For a comprehensive listing of what incentives we will offer for 2020 check out this month's Wisconsin Energy Cooperative News magazine.

## Changes for 2020:

### Additions

- Appliance rebates for Freezers and Induction Ranges
- Smart Power Strip/Bar

### Increases

- Electric Vehicle Charging station is now \$400
- Air Source Heat Pumps & Mini Splits are now \$250/ton
- Geothermal Heat Pumps increase to \$500/ton
- Solar Water Heater rebate split into two size categories (75-99 gal and 100+ gallons)

### Reduction or Elimination

- LED Fixture for residential use is being eliminated
- LED Fixture for commercial use is being reduced to \$.50/800 Lumens
- LED Lamp (bulb) is being reduced to \$.50 per lamp (bulb)

### Miscellaneous Changes

- Minimum horsepower criteria for VFD incentive is being lowered to .5 HP
- Pool pumps with VFD will now qualify

A complete listing of incentives offered can be found on our website at [www.dunnenergy.com](http://www.dunnenergy.com) or in the January issue of the Wisconsin Energy Cooperative News magazine.



## Three DIY Efficiency Projects to Tackle This Year

A New Year brings new opportunities to save energy—and money. You may think energy efficiency upgrades require a great deal of time and expense, but that's not always the case. If you're interested in making your home more efficient but don't want to break the bank, there are several DIY projects you can tackle to increase energy savings. Let's take a look at three inexpensive efficiency upgrades that can help you save energy throughout the year.

### Trim Dryer Vent

*Level of difficulty: Easy. Supplies needed: tin snips, gloves, measuring tape and masking tape. Estimated Cost: about \$25 depending on the supplies you already have.*

If your dryer vent hose is too long, your dryer is working harder than it has to, using more energy than necessary. The vent hose should be long enough for you to pull the dryer out a couple feet from the wall, but the shape of the hose should form a line—it should not have a lot of slack, with twists and curves. A shorter, unobstructed vent hose increases the efficiency of your dryer, dries clothing faster and reduces lint buildup, which can create potential fire hazards. Simply measure, mark and trim the

hose to the desired length, then reattach the hose to your dryer and exterior vent. If you're unsure about the hose length, check out YouTube.com for a quick video tutorial.

### Seal Air Leaks

*Level of difficulty: Moderate. Supplies needed: caulk and caulk gun, weather stripping, gloves, putty knife, paper towels. Estimated Cost: \$25 to \$50 depending on the materials you purchase.*

Sealing air leaks in your home can help you save 10% to 20% on heating and cooling bills. Apply caulk around windows, doors, electrical wiring and plumbing to seal in conditioned air. You should also weather strip exterior doors, which can keep out drafts and help you control energy costs. Types of caulking and weather stripping materials vary, but ask your local hardware or home store for assistance if you're unsure about the supplies you need. For more information, the Department of Energy provides step-by-step instructions for caulking and weather stripping: <https://bit.ly/2Kesu6W>

### Insulate Attic Stairs Opening

*Level of difficulty: moderate. Supplies needed (if you build the box yourself): rigid foam board, faced blanket insulation,*

*tape for foam board, measuring tape, utility knife, caulk and caulk gun, plywood. Estimated Cost: \$50 to \$100.*

A properly insulated attic is one of the best ways to optimize energy savings and comfort in your home, but many homeowners don't consider insulating the attic stairs, or the opening to your attic space. Even a well-insulated attic can leak air through the stair opening, but luckily, there's an easy fix.

An insulated cover box can seal and insulate the attic stairs opening. You can build your own insulated cover box or purchase a pre-built box or kit from a local home improvement store like Home Depot or Lowe's for about \$60. If you decide to build your own, check out these step-by-step instructions from the Department of Energy: <https://bit.ly/36YNCYQ>. It should also be noted, if your attic opening is located in a garage that you do not heat and cool, this upgrade will not be as effective.

Saving energy doesn't have to be hard. With a little time and effort, you can maximize energy savings and increase the comfort of your home. To learn about additional ways to save, visit our website at [www.dunnenergy.com](http://www.dunnenergy.com)

## Spotlight



This newsletter is published for the members of Dunn Energy Cooperative. If you have questions or comments please give us a call. Visit the Energy Professionals at your local energy cooperative.



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