

Spotlight

June 2024



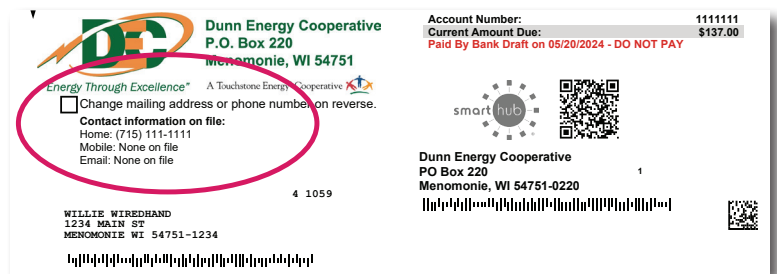
How Do We Contact You?

Every now and again we have to take some electrical services out of power to do maintenance or repairs on our system. When we do this, we send out an automated call informing members of the planned outage so they can plan accordingly. We don't want you to just get started on a birthday cake or loaf of bread and have the power go out!

Every time we do these calls, we have a handful of phone numbers that bounce back as disconnected, changed, or it's for the wrong person altogether.

We list your phone number(s) that we have on file on the bottom third of your electric bill. Please take a moment to verify that the number we have on file is the best number for you to get important

notifications at. If it is not the correct number, you can make the correction on the stub and just mail it with your monthly statement. Otherwise, you can always call the office at 715-232-6240 to notify us of the change.



FROM THE BOARD ROOM

April 2024 Board Meeting Highlights



Monthly Reports:

The Operations report included an update on contractors and projects. The project along County Road H is finished and the new substation project, to be done by Dairyland Power Cooperative, is scheduled

to begin soon. The brushing contractor, Zielie's, has completed work on the Wheeler substation and is moving to the Colfax area.

The Member & Employee Engagement report included an update on the Annual meeting. Ballots are coming in and plans for the event are set. The new bill redesign is complete and was shown to the board. Other updates included youth scholarship presentations, Operation Round Up, donation activity, and a reminder for the Rotary Feeds event at the Cooperative in May.

The CFO discussed March sales, which were 5.32% below budget due to the warm weather. The annual capital credit allocation and retirement were presented for approval. The retirement of capital credits will be done in October of this year at a rate of 4%.

The CEO/General Manager had various updates for open session, including notice that the GRIP grant for a new tie line has been completed and submitted to the Department

of Energy by NRECA. Discussion was also had on line loss and idle services. Also discussed were changes to the service upgrade, new service, and renewable energy policies, including updating the fees charged.

The following items were approved:

- Minutes of the March 2024 Board meeting.
- Capital credit estate payout for deceased members.
- Audit committee report of all checks, ACH payments, wire transfers, credit card statements, and investments accounts.
- A placeholder for the 2025-26 budget for ordering trucks.
- Capital Credit allocation and retirements.
- Dairyland Power Director appointment
- Changes to several policies regarding construction of services.
- Creation of a new large power rate.

Other Business:

Director Zwiefelhofer reported on Dairyland Power activities for the month.

Reviewed the monthly report of new Cooperative members. Reviewal of the monthly educational piece was replaced with a report from departing Director Zwiefelhofer.

ALWAYS STEER CLEAR OF OVERHEAD AND UNDERGROUND POWER LINES



Always look up and look out for overhead power lines. If you or an object you are touching contacts or gets too close to a power line, you could be seriously injured or killed.

Regardless of the task, always keep a 10-foot minimum clearance between you or an object you are holding and an overhead line, including the drop-down service line.

Power lines are buried and run underground as well. Always call 8-1-1 or visit call811.com before digging to get underground utilities marked.



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BE MINDFUL OF POWER LINES WHEN COMPLETING THESE TASKS:

- Home maintenance: Examples include cleaning gutters, being on the roof or using extended tools to wash windows or skim a pool.
- Yard work: Examples include trimming trees, carrying ladders and digging.
- Transporting tall objects: Ladders are not the only extended objects people use outdoors. Be careful any time you move a tall object or tool.
- Contracted and DIY projects: If you are planning any project that requires digging, ensure underground utilities are marked.

Look up and look out for overhead power lines and think about what is below them. Contact can happen in an instant.

If there is a damaged/downed power line or padmount transformer (green box), do not go within 50 feet of it.